

Certifies the business continuity management of:

GRUPO SEIDOR

See annex

according to the standard:

UNE-ISO 22301:2020

applicable to:

See anex

Main certificate no: 34/5215/22/12150

Initial certification date: 2022/12/28

Current cycle certification date: 2022/12/28

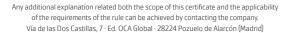
Expiry date: 2025/12/28

Initial audit date: 2022/11/21 and 22





David Lao CEO





Constituent entities of: GRUPO SEIDOR

SEIDOR, S.A.

ACTIVITY: Helpdesk and Support TI Service: Seidor Service and Attention Center, Microsoft Azure Managed Services and Corporate Cybersecurity Office and Monitoring Center, Cybersecurity Operation, Analysis Services and Security Incident Response.

C/ Pujades, 350 2^a plta. 08019 Barcelona

SAYTEL INFORMÁTICA, S.L.

ACTIVITY: Helpdesk and Support TI Service: (Seidor Customer Service) Corporate Cybersecurity Office (OCC) and Monitoring Center, Cybersecurity Operation, Analysis Services and Security Incident Response.

C/ Pujades, 350 2a plta. 08019 Barcelona

SEIDOR SOLUTIONS, S.L.

ACTIVITY: Helpdesk and Support TI Service (Seidor Customer Service), Microsoft Azure Managed Services, Networking and Security Service Center (NSOC) and Monitoring Center, Cybersecurity Operation, Analysis Services and Security Incident Response (SEIDOR CSIRT).

C/Pujades, 350 2^a plta. 08019 Barcelona

SEIDOR CONSULTING, S.L.

ACTIVITY: SAP Systems Managed Services. C/ Pujades, 350 2^a plta. 08019 Barcelona

SBS SEIDOR, S.L.

ACTIVITY: AM helpdesk and support.C/ Pujades, 350 2^a plta. 08019 Barcelona

IMPALA NETWORK SOLUTIONS, S.L.

ACTIVITY: Helpdesk and Support TI Service (Seidor Customer Service), Microsoft Azure Managed Services, Networking and Security Service Center (NSOC) and Monitoring Center, Cybersecurity Operation, Analysis Services and Security Incident Response (SEIDOR CSIRT).

C/ Pujades, 350 2^a plta. 08019 Barcelona

OPENTRENDS SOLUCIONS I SISTEMES, S.L.

ACTIVITY: AM helpdesk and support.

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Annex to main certificate number: 34/5215/22/12150

Initial certification date: 2022/12/28

Current cycle certification date: 2022/12/28

Expiry date: 2025/12/28

Initial audit date: 2022/11/21 and 22

Issue date: 2022/12/28







Activity reports

Helpdesk and Support TI Service: Seidor Service and Attention Center, Microsoft Azure Managed Services and Corporate Cybersecurity Office and Monitoring Center, Cybersecurity Operation, Analysis Services and Security Incident Response.

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Main certificate number: 34/5215/22/12150
Technical Annex no: 34/5215/22/12150-1
Initial certification date: 2022/12/28
Current cycle certification date: 2022/12/28

Expiry date: 2025/12/28

Initial audit date: 2022/11/21 and 22





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Activity reports

Helpdesk and Support TI Service: (Seidor Customer Service) Corporate Cybersecurity Office (OCC) and Monitoring Center, Cybersecurity Operation, Analysis Services and Security Incident Response.

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Main certificate number: 34/5215/22/12150
Technical Annex no: 34/5215/22/12150-2
Initial certification date: 2022/12/28
Current cycle certification date: 2022/12/28

Expiry date: 2025/12/28

Initial audit date: 2022/11/21 and 22

Issue date: 2022/12/28







Activity reports

Helpdesk and Support TI Service (Seidor Customer Service), Microsoft Azure Managed Services, Networking and Security Service Center (NSOC) and Monitoring Center, Cybersecurity Operation, Analysis Services and Security Incident Response (SEIDOR CSIRT).

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Main certificate number: 34/5215/22/12150
Technical Annex no: 34/5215/22/12150-3
Initial certification date: 2022/12/28
Current cycle certification date: 2022/12/28

Expiry date: 2025/12/28

Initial audit date: 2022/11/21 and 22

Issue date: 2022/12/28







Activity reports

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Main certificate number: 34/5215/22/12150
Technical Annex no: 34/5215/22/12150-4
Initial certification date: 2022/12/28
Current cycle certification date: 2022/12/28

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Initial audit date: 2022/11/21 and 22





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Main certificate number: 34/5215/22/12150
Technical Annex no: 34/5215/22/12150-5
Initial certification date: 2022/12/28
Current cycle certification date: 2022/12/28

Expiry date: 2025/12/28

Initial audit date: 2022/11/21 and 22





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Activity reports

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Technical Annex no: 34/5215/22/12150-6
Initial certification date: 2022/12/28
Current cycle certification date: 2022/12/28

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Initial audit date: 2022/11/21 and 22

Issue date: 2022/12/28







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Technical Annex no: 34/5215/22/12150-1
Initial certification date: 2022/12/28
Current cycle certification date: 2022/12/28

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David Lao CEO