

Certifies the management system of information security of

## **GRUPO SEIDOR**

See annex

according to the standard:

## **UNE-ISO/IEC 27001:2017**

applicable to:

See anex

date SOA 2022/01/10

Main certificate no: 34/5700/16/1133

Initial certification date: 2016/12/29

Current cycle certification date: 2022/12/28

Expiry date: 2025/12/28

Renewal audit date: 2022/11/21, 22, 23, 24 and 25

Issue date: 2022/12/28

This certificate replaces the certificate issuance date: 2022/03/29









#### Constituent entities of: GRUPO SEIDOR

#### SEIDOR, S.A.

ACTIVITY: Helpdesk and Support TI Service: Seidor Service and Attention Center, Microsoft Azure Managed Services and Corporate Cybersecurity Office and Monitoring Center, Cybersecurity Operation, Analysis Services and Security Incident Response.

C/Pujades, 350 2ª plta. 08019 Barcelona

#### SAYTEL INFORMÁTICA, S.L.

ACTIVITY: Helpdesk and Support TI Service: (Seidor Customer Service) Corporate Cybersecurity Office (OCC) and Monitoring Center, Cybersecurity Operation, Analysis Services and Security Incident Response.

C/ Pujades, 350 2a plta. 08019 Barcelona

#### **SEIDOR SOLUTIONS, S.L.**

ACTIVITY: Helpdesk and Support TI Service (Seidor Customer Service), Microsoft Azure Managed Services, Networking and Security Service Center (NSOC) and Monitoring Center, Cybersecurity Operation, Analysis Services and Security Incident Response (SEIDOR CSIRT).

C/ Pujades, 350 2ª plta. 08019 Barcelona

#### **SEIDOR CONSULTING, S.L.**

**ACTIVITY: SAP Systems Managed Services.** C/ Pujades, 350 2ª plta. 08019 Barcelona

#### SBS SEIDOR, S.L.

**ACTIVITY: AM helpdesk and support.** C/Pujades, 350 2ª plta. 08019 Barcelona

#### IMPALA NETWORK SOLUTIONS, S.L.

ACTIVITY: Helpdesk and Support TI Service (Seidor Customer Service), Microsoft Azure Managed Services, Networking and Security Service Center (NSOC) and Monitoring Center, Cybersecurity Operation, Analysis Services and Security Incident Response (SEIDOR CSIRT).

C/Pujades, 350 2ª plta. 08019 Barcelona

#### **OPENTRENDS SOLUCIONS I SISTEMES, S.L.**

ACTIVITY: AM helpdesk and support.

Carrer de Veneçuela, 105. 08019 Barcelona

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Annex to main certificate number: 34/5700/16/1133

Initial certification date: 2016/12/29

Current cycle certification date: 2022/12/28

Expiry date: 2025/12/28

Renewal audit date: 2022/11/21, 22, 23, 24 and 25

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Activity reports

Helpdesk and Support TI Service: Seidor Service and Attention Center, Microsoft Azure
Managed Services and Corporate Cybersecurity Office and Monitoring Center, Cybersecurity
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## SEIDOR, S.A.

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Main certificate number: 34/5700/16/1133
Technical Annex no: 34/5700/16/1133-1
Initial certification date: 2016/12/29

Current cycle certification date: 2022/12/28

Expiry date: 2025/12/28

Renewal audit date: 2022/11/21, 22, 23, 24 and 25

Issue date: 2022/12/28

This certificate replaces the certificate issuance date: 2022/03/29









Activity reports

Helpdesk and Support TI Service: (Seidor Customer Service) Corporate Cybersecurity Office (OCC) and Monitoring Center, Cybersecurity Operation, Analysis Services and Security Incident Response.

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Main certificate number: 34/5700/16/1133
Technical Annex no: 34/5700/16/1133-2
Initial certification date: 2016/12/29

Current cycle certification date: 2022/12/28

Expiry date: 2025/12/28

Renewal audit date: 2022/11/21, 22, 23, 24 and 25

Issue date: 2022/12/28

This certificate replaces the certificate issuance date: 2022/03/29









Activity reports

Helpdesk and Support TI Service (Seidor Customer Service), Microsoft Azure Managed Services, Networking and Security Service Center (NSOC) and Monitoring Center, Cybersecurity Operation, Analysis Services and Security Incident Response (SEIDOR CSIRT).

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Main certificate number: 34/5700/16/1133
Technical Annex no: 34/5700/16/1133-3
Initial certification date: 2016/12/29

Current cycle certification date: 2022/12/28

Expiry date: 2025/12/28

Renewal audit date: 2022/11/21, 22, 23, 24 and 25

Issue date: 2022/12/28

This certificate replaces the certificate issuance date: 2022/03/29









Activity reports

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Main certificate number: 34/5700/16/1133
Technical Annex no: 34/5700/16/1133-4
Initial certification date: 2016/12/29

**Current cycle certification date: 2022/12/28** 

Expiry date: 2025/12/28

Renewal audit date: 2022/11/21, 22, 23, 24 and 25

Issue date: 2022/12/28

This certificate replaces the certificate issuance date: 2022/03/29









Activity reports

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Main certificate number: 34/5700/16/1133
Technical Annex no: 34/5700/16/1133-5
Initial certification date: 2016/12/29

Current cycle certification date: 2022/12/28

Expiry date: 2025/12/28

Renewal audit date: 2022/11/21, 22, 23, 24 and 25

Issue date: 2022/12/28

This certificate replaces the certificate issuance date: 2022/03/29









Activity reports

Helpdesk and Support TI Service (Seidor Customer Service), Microsoft Azure Managed Services, Networking and Security Service Center (NSOC) and Monitoring Center, Cybersecurity Operation, Analysis Services and Security Incident Response (SEIDOR CSIRT).

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Main certificate number: 34/5700/16/1133
Technical Annex no: 34/5700/16/1133-6
Initial certification date: 2016/12/29

Current cycle certification date: 2022/12/28

Expiry date: 2025/12/28

Renewal audit date: 2022/11/21, 22, 23, 24 and 25

Issue date: 2022/12/28

This certificate replaces the certificate issuance date: 2022/03/29









Activity reports

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Main certificate number: 34/5700/16/1133
Technical Annex no: 34/5700/16/1133-7
Initial certification date: 2016/12/29

Current cycle certification date: 2022/12/28

Expiry date: 2025/12/28

Renewal audit date: 2022/11/21, 22, 23, 24 and 25

Issue date: 2022/12/28

This certificate replaces the certificate issuance date: 2022/03/29







